

Dispenser Installation & Priming Instructions

- ✧ All SOLera, iQon, AVIVA, AZAYA and WAVE Dispensers are designed to be installed without any damage to the wall surface and no tools are required.
- ✧ [Click Here to see an installation instructional video](#) - You can refer to this video to help you with your installations and also the installation instructions included with every dispenser printed in six languages.
- ✧ When installed properly, the unit WILL NOT FALL DOWN!
- ✧ Here are some things to check if you have had difficulty with your installation:

1) You must use BOTH the double faced tape AND the entire tube of silicone adhesive for your installation. The tape must be there to hold the unit while the silicone adhesive cures (in 24 hours). The tape alone will not hold the unit once it is filled.

2) Do NOT FILL the unit for 24 hours after installation. The silicone can easily support much more than the weight of the full Dispenser, but not until it has cured completely. The curing time for this adhesive is 24 hours.

3) The wall surface where the unit is to be mounted must be CLEAN and DRY! If the adhesive is bonding to anything other than a clean, dry wall surface, the unit will not stay on the wall. If any surface contaminants are present, the adhesive tries to bond to the contaminants resulting in an improper bond. Surface contaminants include:

- Dust or dirt
- Grease or oil
- Wax (especially prevalent on molded fiberglass shower surrounds where it is used in the manufacturing process to release from the unit)
- Water
- Detergent or soap or their residue
- Loose particles or skin and body oils will prevent the silicone adhesive from making a strong bond on the wall surface.
- The most common way to solve a surface contaminant problem is to clean the surface:

- *Dry Clean*: Dust or light contamination may be wiped clean with a dry cloth.

- *Wet Clean*: In many cases a liquid cleaning agent such as solvents, acetone or isopropyl alcohol (rubbing alcohol) is preferable.

Make certain to select the right cleaning compound and allow adequate drying time before proceeding with the installation.

Priming the Pump:

When you first install your dispenser or if your bottle becomes empty you will need to prime your pumps on your dispenser. All the priming instructions are included in written format with every Dispenser as well.

[Click Here to see a video with priming instructions](#) on the AVIVA & Classic Dispensers, however the pumping mechanism is the same for all our units.